

Date: 29-05-2020

Inviting Bids for Enterprise tool to enable work from home, PIM & multifactor authentication from eligible organisations.

Location :- 3rd Floor, Hallmark Business Plaza, Gurunanak, BARC Hospital Rd, Bandra East, Mumbai, Maharashtra 400051.

Scope of work :- Work from Home , PIM & multifactor authentication

A. HyWork Enterprise Features:

1. Hosted Virtual Desktops (VDI) based on Windows Desktop OS -Pooled and Persistent VDI
2. Hosted Virtual Desktops (VDI) based on Linux OS
3. Hosted Shared Desktops based on Microsoft RDS
4. Hosted Application Presentation Virtualization over Microsoft RDS Servers
5. Shared hosted desktops from Linux OS
6. Linux based virtual applications publishing
7. Virtual Desktop Provisioning (Cloning)
8. Integrated endpoint management
9. Web Portal & Software / Mobile Clients for BYOD
10. local resource redirection like printer, USB storage drives and local system drives
11. Printer device redirection and PDF based printing solution
12. Server lock down policies to secure the server OS from applications and user changes
13. Support for high availability of each role and failover
14. Application & resource aware Intelligent load balancing to support thousands of concurrent end user sessions
15. Built-in USB port redirection for Hosted Virtual Desktops
16. Built-in proxy service for Access over Internet
17. Secure remote access to virtual workspace infrastructure over untrusted network using HySecure (limited function)
18. Agent less access from HTML5 enabled browser for seamless access from any device
19. Endpoint control and data copy protection features like print screen control, etc
20. Full VPN functionalities of HySecure including publishing web & client-server applications
21. Advanced USB port redirection for Shared Hosted Desktop based on Microsoft RDS (SEP) (Enhanced Mode)
22. Two factor authentication using OTP through SMS/Email/Mobile App
23. Support for biometric authentication
24. Privileged Identity Management functions for desktop and server logins
25. Delegated administration
26. Multi-organization support / multi-tenancy
27. Session Recording
28. Password Self Service Portal
29. Client Access Licensing: Named User / Device
30. Concurrent user licensing

31. Able to publish hosted applications & virtual desktop
32. Publish RDP and other Terminal services as application
33. Publish Web (HTTP/HTTPS) based applications
34. Publish client-server based applications for remote users (without terminal server)
35. Publish SaaS based applications
36. Support Two factor authentication tokens: SMS/Email/PC/Mobile
37. Single Sign-on for SAML based web applications
38. Two factor authentication for Windows/Linux server & desktop logins
39. Password self-service portal
40. Access modes: Web portal, desktop clients
41. Clientless HTML5 based access method
42. Enterprise Only Client Access Licensing: Named User / Device
43. Concurrent user licensing

Bidder Eligibility cum Technical criteria for 100 marks:-

❖ **Contract Duration – 1 year**

- Should have been in existence in India for atleast three years as on 29/05/2020 - **Document proof - Copy of Certificate of Incorporation self-attested. – 30 Marks**
 - 3-5 years = 10 marks
 - 5.1 – 10 years = 20 marks
 - Above 10 years = 30 marks
- Should have a minimum annual turnover of Rs. 50 Lac (Rupees Fifty Lakh) during last two financial years viz. 20018-19 and 2019-20 **Document proof -Copies of Annual Reports in case of listed companies and copies of audited balance sheets /unaudited BL and P&L statements in case of others. – 30 marks**
 - "50 lakh – 1 cr = 10 marks
 - 1.1 cr - 5 cr = 20 marks
 - Above 5 cr = 30 marks"
- Client base – Minimum 3 clients in Pvt/ banking & NBFC domain. **Document Proof Required – Self Declared on bidder's letterhead along with credentials of company and Purchase Order / Engagement letter /references – 40 Marks**
 - 3 – 5 clients = 20 marks
 - Above 5 clients = 40 marks

Based on the submission of documents. Bidder must get a minimum score of 70 Marks to qualify for commercial bid opening.

**Qualified Bidder will be called for a discussion about the assignment.
Commercial score will be for 30 marks.**

Bidder will be finalized on Tehno-commercial basis, which is H1 L1.

Important Dates

Date of issue	29-05-2020
Queries to be mailed by	01-06-2020
Queries to be mailed to	rfp@bobfinancial.com
Last Date and Time for submission of proposal	04-06-2020 by 04:00pm IST
Response to Queries by	02-06-2019

Proposal submission : - The quotation in a sealed envelope is not possible due to current situation of Lockdown , hence would request you to submit proposal in password protected pdf format to rfp@bobfinancial.com and share password with balram.choudhary@bobfinancial.com / Milind.kadam@bobfinancial.com

Terms & Conditions:

BFSL reserves the right to at any point:

- Reject any and all proposal received in response to the Terms of Reference.
- Waive or Change any responsibility in the proposal.
- Negotiate any aspect of proposal with final shortlisted proposer.
- Extend the time for submission of all proposals.
- Select the most responsive proposer as deemed suitable.
- Share the information/ clarifications provided in response to the Terms of Reference by any proposer, with any other proposer(s) /others, in any form.
- Cancel the Terms of Reference at any stage, without assigning any reason whatsoever.
- Bidders will be selected basis techno-commercial (documents submitted) proposed.

S/d

Authorized Signatory